

# FAQ

Here you will find questions and answers to various scenarios.

- [Master data cannot be synchronized](#)
- [Documents are not retrieved from Squeeze and remain there in the export step](#)

# Master data cannot be synchronized

## Checking the squeeze masterdata tables in BC

In the setup for the [Squeeze master data tables](#), you can see which master data tables are to be synchronized or have already been synchronized. You can also deactivate synchronization with Squeeze for individual tables there.

## Checking the Squeeze Master Data

On the Squeeze page, you can check whether all master data tables already exist. If any are missing, a 404 error may occur during the synchronization attempt. This is avoided in the latest app version by subsequently creating the table in Squeeze in case of doubt.

Dokumente

☰ Warteschlange

🔍 Stapelklassen

📄 Dokumentenklassen

🔍 Lokatoren

☰ Stammdaten

📄 ZUGFeRD und XRechnung

Importe

✉ E-Mail

Benutzerverwaltung

⚙ > Stammdaten

ID ↑↓	Name ↑↓	Beschreibung ↑↓
<input type="text"/>	<input type="text"/>	<input type="text"/>
1	companies	Liste aller eigenen Unternehmen
9	companysearch	Liste aller Suchbegriffe zur Firmenerkennung
2	creditors	Liste aller Lieferanten
10	creditorsearch	Liste aller Suchbegriffe zur Lieferantenerkennung
3	creditorsettings	Kreditorspezifische Eigenschaften
8	currencies	Liste aller zu suchenden Währungen
24	Debitor	Stammdatentabelle für BC-Tabelle Debitor
7	documenttypes	Liste aller Belegarten

## Checking the setup

# Squeeze Setup

## API

URL .....	<a href="#">https://test.dxplog.squeezes.com</a>
API Key Name .....	DXP Test03 - Sandbox - BC
Connection status .....	

Does the [Squeeze URL](#) match? Is the correct squeeze system stored? Check the URL for this.

What is the connection status? Is the tick green? If not, get a current [API key](#).

Has the [initial master data upload](#) already taken place?

# Document class Setup

Are the [API settings](#) of the document class correct? Please check whether the IDs entered match those on the DEXPRO platform.

## API Settings

Squeeze Document Class ID .....	<input type="text" value="1"/> ...
Squeeze Export Interface ID .....	<input type="text" value="1"/>
Squeeze Line Table ID .....	<input type="text" value="28"/>

## Checking the Documentclass Id

Dokumente

Warteschlange

Stapelklassen

**Dokumentenklassen**

Lokatoren

⚙️ > Dokumentenklassen

ID ↑↓

Name ↑↓

1

Invoices

2

OrderConfirmations

Checking the Export Interface id

⚙️ > Dokumentenklassen > Eingangsrechnungen ▾

Allgemein

Felder

Tabellen

**Export-Interfaces**

ID

Typ

>


1

Pull

Checking the Line Table id

Allgemein    Felder    **Tabellen 1**    Export-Interfaces

Zeilen      Neue Tabelle +

ID ↑↓	Name
	
≡ 1	PosD
≡ 2	PosC
≡ 3	PosS
≡ 4	PosT
≡ 16	PosC

### Tabelle ändern (ID: 28) 3



Name \*

Beschreibung \*

Linelltems

Zeilen

Lokator

Name (Zielsystem)

Positionen



Tabellenverhalten 

Dynamisch






# Documents are not retrieved from Squeeze and remain there in the export step


## Checking the import queue


Is there already an entry in the [import queue](#) with the Squeeze docId? Please also remove the system filtering when checking.


Squeeze Import Queue Entries







 Edit List

 Delete

[Home](#)

Navigation


 Download Documents now

 Handle unprocessed entries

Views

All

Filter list by:

 Filter...

Show system filters

×

⋮

Current Company

Document Id ↑

Click on “Show system filter” to display the system filters.

## Squeeze Import Queue Entries

✓

Edit List

Delete

Home

Navigation

More options

Download Documents now

Handle unprocessed entries

Views

×

Current Company

All

⋮

Filter list by:

×

Processed ⓘ

No

▼

×

Tenant ⓘ

bc.using squeeze.one|"

+

Filter...

Document Id ↑

Document Class

As soon as these filters have been removed, all documents are displayed across all clients. Check whether the Squeeze docid exists in the “Document Id” column and whether the entry has already been processed. If so, it cannot be downloaded again. The document must then be manually set to the “Processed” step on the Squeeze page (DEXPRO platform).

If the document is not in the list, the uncollected document can be pulled directly via the import buffer.

# Checking the setup

## Squeeze Setup



# API

URL .....	<a href="#">https://bcuat.singapore.singapore.com</a>
API Key Name .....	DXP Test03 - Sandbox - BC
Connection status .....	<input checked="" type="checkbox"/>

Does the [Squeeze URL](#) match? Is the correct squeeze system stored? Check the URL for this.

What is the connection status? Is the tick green? If not, get a current API key.

## Document class Setup

Are the [API settings](#) of the document class correct? Please check whether the IDs entered match those on the DEXPRO platform.

### API Settings

Squeeze Document Class ID .....	<input type="text" value="1"/> ...
Squeeze Export Interface ID .....	<input type="text" value="1"/>
Squeeze Line Table ID .....	<input type="text" value="28"/>

### Checking the Documentclass Id

Dokumente

Warteschlange

Stapelklassen

**Dokumentenklassen**

Lokatoren

⚙ > Dokumentenklassen

ID ↑↓

Name ↑↓

1

Invoices

2

OrderConfirmations

Checking the Export Interface id

⚙ > Dokumentenklassen > Eingangsrechnungen ▾

Allgemein

Felder

Tabellen

**Export-Interfaces**

ID

Typ

>


1

Pull

Checking the Line Table id

Allgemein    Felder    **Tabellen 1**    Export-Interfaces

Zeilen      Neue Tabelle +

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Name \*

Beschreibung \*

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Dynamisch

