

FAQ

Here you will find questions and answers to various scenarios.






- [Documents are not retrieved from Squeeze and remain there in the export step](#)



Documents are not retrieved from Squeeze and remain there in the export step


Checking the import queue


Is there already an entry in the [import queue](#) with the Squeeze docId? Please also remove the system filtering when checking.

Squeeze Importwarteschlange


   |  Liste bearbeiten  Löschen [Start](#) Navigation

 Belege jetzt herunterladen  Unverarbeitete Datensätze verarbeiten

Ansichten 

[Alle](#) 

Liste filtern nach:

 Filter...

Systemfilter anzeigen

Aktueller Mandant

Beleg Id ↑

Click on “Show system filter” to display the system filters.

Squeeze Importwarteschlange

Liste bearbeiten
 Löschen
 [Start](#)
 Navigation
 Weitere Optionen

Belege jetzt herunterladen
 Unverarbeitete Datensätze verarbeiten

Ansichten
×
 Aktueller Mandant
 Demo 01

Alle
⋮

Liste filtern nach:

× Mandant ⓘ

× Verarbeitet ⓘ

+ Filter...

Beleg Id ↑

Dokument... Zielmandant

(In dieser Ansicht kann nichts angezeigt werden)

As soon as these filters have been removed, all documents are displayed across all clients. Check whether the Squeeze docid exists in the “Document Id” column and whether the entry has already been processed. If so, it cannot be downloaded again. The document must then be manually set to the “Processed” step on the Squeeze page (DEXPRO platform).

If the document is not in the list, the uncollected document can be pulled directly via the import buffer.

Checking the setup

Squeeze Setup

API

URL	https://[REDACTED]
API-Schlüssel Name	Test
Verbindungsstatus	

Does the [Squeeze URL](#) match? Is the correct squeeze system stored? Check the URL for this.

What is the connection status? Is the tick green? If not, get a current API key.

Document class Setup

Are the [API settings](#) of the document class correct? Please check whether the IDs entered match those on the DEXPRO platform.

API Einstellungen

Squeeze Dokumentenklassen-ID ...

1 ...

Squeeze Export-Schnittstellen-ID ...

1

Squeeze Line Table ID

28

Prüfen der Dokumentenklassen Id

Dokumente

Warteschlange

Stapelklassen

Dokumentenklassen

Lokatoren

> Dokumentenklassen

ID ↑↓	Name ↑↓
1	Invoices
2	OrderConfirmations

Checking the Export Interface id

Allgemein

Felder

Tabellen

Export-Interfaces

ID	Typ
> 1	Pull

Checking the Line Table id

Allgemein

Felder

Tabellen ¹

Export-Interfaces

Zeilen ²

Neue Tabelle +

Tabelle ändern (ID: 28) ³ ✕

Name *

LinItems

Beschreibung *

Zeilen

Lokator

Positionen ✕ ▾

Name (Zielsystem)

Tabellenverhalten [?]

Dynamisch ▾