

Documents are not retrieved from Squeeze and remain there in the export step

Checking the import queue

Is there already an entry in the [import queue](#) with the Squeeze docId? Please also remove the system filtering when checking.

Squeeze Import Queue Entries

Clipboard ✓ Search 📄 | **Edit List** Delete [Home](#) Navigation

↓ Download Documents now 📄 Handle unprocessed entries

Views ×

All ⋮

Filter list by:

+ Filter...

Show system filters

Current Company

Document Id ↑

Click on "Show system filter" to display the system filters.

Squeeze Import Queue Entries



Edit List

Delete

[Home](#)

Navigation

More options

[Download Documents now](#)

[Handle unprocessed entries](#)

Views



All



Filter list by:

× Processed

No



× Tenant

bc-staging.squeeze.one

+ Filter...

Current Company

Document Id ↑

Document Class

As soon as these filters have been removed, all documents are displayed across all clients. Check whether the Squeeze docid exists in the "Document Id" column and whether the entry has already been processed. If so, it cannot be downloaded again. The document must then be manually set to the "Processed" step on the Squeeze page (DEXPRO platform).

If the document is not in the list, the uncollected document can be pulled directly via the import buffer.

Checking the setup

Squeeze Setup

API

URL <https://bc-staging.squeeze.one>

API Key Name DXP Test03 - Sandbox - BC

Connection status

Does the [Squeeze URL](#) match? Is the correct squeeze system stored? Check the URL for this.

What is the connection status? Is the tick green? If not, get a current API key.

Document class Setup

Are the [API settings](#) of the document class correct? Please check whether the IDs entered match those on the DEXPRO platform.

API Settings

Squeeze Document Class ID	<input type="text" value="1"/>
Squeeze Export Interface ID	<input type="text" value="1"/>
Squeeze Line Table ID	<input type="text" value="28"/>

Checking the Documentclass Id

Dokumente

Warteschlange

Stapelklassen

Dokumentenklassen

Lokatoren

⚙️ > Dokumentenklassen

ID ↑↓	Name ↑↓
1	Invoices
2	OrderConfirmations

Checking the Export Interface id

ID	Typ
> 1	Pull

Checking the Line Table id

⚙️ > Dokumentenklassen > Eingangsrechnungen ▾

Allgemein Felder **Tabellen** ¹ Export-Interfaces

Zeilen Neue Tabelle +

²

ID ↑↓	Name
≡ 1	PosD
≡ 2	PosC
≡ 3	PosS
≡ 4	PosT
≡ 16	PosC

Tabelle ändern (ID: 28) ³ ×

Name * Beschreibung *

Lineltens Zeilen

Lokator Name (Zielsystem)

Positionen × ▾

Tabellenverhalten [?]

Dynamisch ▾